

# Arras People and the JobCentre Plus - What We Can Do Together



*Arras People*

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# What is the JobSearch Support Service?

**DWP\***: “...targeted principally at professional or executive jobseekers in receipt of Job Seekers Allowance (JSA) who have become unemployed after a period of long term employment. Eligible customers will have little or no experience of current job search channels but will have the confidence and motivation to seek work independently.”

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- What is it?
  - **A programme designed for the JobCentre Plus to liaise with approved external third-party supplier to provide tailored career services for unemployed professionals**
- Who’s it aimed at?
  - **Unemployed Executive/Professional-level workers that are currently receiving Job Seekers Allowance after a period of long-term employment**
- Why they’ve introduced it?
  - **DWP\***: “Nationwide support that provides customers with professional and executive occupational backgrounds with the knowledge and skills to enable them to identify and secure relevant jobs using up-to-date job search techniques and to exploit diverse recruitment channels.”
- Where/How is this service carried out?
  - **These services are carried out away from the JobCentre Plus between the provisioner and the client, most often via telephone**

\*Source: <http://www.dwp.gov.uk/docs/pg-chapter-19.pdf>

# What We Offer Your Professional Clients

- **Dedicated 1-to-1 service with a knowledgeable, experienced Arras People Consultant**
- **Personalised guidance & advice on areas such as:**
  - **Personal Stocktaking**
  - **Job Applications & Techniques**
  - **Market Intelligence**
  - **New Opportunities & Job Leads**
  - **Advice on Analysing Vacancies**
  - **Employer Selection Techniques**
  - **CV Advice**
  - **Interview Guidance**



# Examples of Professionals We Can Help With

- **IT Professionals**
- **Financial Management**
- **Lecturers, teachers, trainers and/or instructors**
- **Executive-level management**
- **Administration management**
- **Project Management**
- **Engineers**
- **Accountants**
- **Surveyors**
- **Architects**
- **Many More!**

## **Benefits to Your Clients**

- **Increases confidence and competitiveness in job market**
- **Interactive Feedback / Sounding Board provides reassurance that they're doing the "right thing"**
- **Talking to someone active in the recruitment field – privy to hints, tips & tricks in today's marketplace**

## **Benefits to the JobCentre Plus**

- **Increases the chances of your clients gaining meaningful employment**
- **Honest assessment of your client's position in the marketplace – a reality check**
- **Action plan, which you'll also receive to assist in the ongoing (but hopefully 'shortened') relationship with your client**

## What You Need to Do:

- If you have questions about the service, our Reference Code is on your computer: **BOY/ 29867 / Arras People**
- To refer a candidate (or to get answers to your questions about this service), call Arras at 01706 366444
  - When referring, be ready to provide client's contact information: Name, Number, E-mail
  - Provide address and contact information of referring advisor and JobCentre Plus branch: Advisor's Name, Number, Branch Address & Postcode
  - Send the filled-out SL2JP administration form to:  
**Arras People  
Arras House, 47 York St  
Heywood, Lancs OL10 4NN**